IAM OHIO FEDERATED IDENTITY STEERING COMMITTEE MEETING

MINUTES ● MAY 10, 2012 UNIVERSITY OF TOLEDO

Steering Committee Members:	OARnet:
David Pike (OSU) – present	Mark Beadles, OARnet liaison
Brice Bible (OU) – present	Ann Zimmerman
Ed Mahon (Kent St) – rep by Todd Ryan	Mary Ann Zbydnowski
Jim Sage (Akron) - rep by Deb White	Toni Capocciama
John Davis (Marietta) - regrets	Dana Rogers
Connie Schaffer (Owens CC) - present	
Other institutions observing:	Guests:
Doug Sinnott (for Godfrey Owigho, Toledo)	Chris Horrigan (Gartner)
Loren Weith (for Matt Osborne, NW State CC)	Kevin Kampman (Gartner)
	Bill Schmoekel (volunteer)

AGENDA

- 1. Take attendance & suggest any agenda revisions (All) (2 min)
- 2. Brief program update (Mark Beadles) (5 min)
 - a. Update on activities past & planned
 - b. Nature and status of current program membership drive
 - c. Identification of champions at institutions
- 3. Overview of Gartner services & potential role specific to IAM program (Chris Horrigan & Kevin Kampman) (25 min)
- 4. Program planning and goal setting (Mark Beadles & Steering Committee) (25 min)
 - a. Formal structure of this group (Charter statement, roles)
 - b. Program goals
 - i. Policy-setting (technical, assurance/security/privacy, governance)
 - ii. Operations Model (insourced-outsourced, relation to InCommon)
 - iii. Participation model
 - c. Immediate next steps
- 5. Set future meetings (All) (3 min)

MEETING MINUTES

1. Take attendance & suggest any agenda revisions

From the Steering Committee, Mark Beadles (OARnet), Brice Bible (OU), David Pike (OSU), and Connie Schaffer (Owens CC) were in attendance. Ed Mahon (Kent St) was represented by Todd Ryan; Jim Sage (Akron) was represented by Deb White. John Davis of (Marietta) sent his regrets. Guests from other institutions included Doug Sinnott (for Godfrey Owigho, Toledo) and Loren Weith (for Matt Osborne, NW State CC). Gartner Inc., analyst and research firm, was represented by Chris Horrigan, account executive, and Kevin Kampman, Gartner research director for Identity Management and Privacy. OARnet client services team of Ann Zimmerman, Mary Ann Zbydnowski, Toni Capocciama, and Dana Rogers; and OARnet volunteer Bill Schmoekel were also in attendance.

2. Brief program update

- a. Update on activities past & planned
- Mark Beadles updated the group on recent activities including OARnet's proposal to US NIST for the NSTIC 2012 Identity Ecosystem Grant. NIST reported that they received 86 proposals, of which they selected 27 finalists for 5-8 eventual grants. The OARnet proposal was not selected; feedback from NIST is expected around August 2012. Collaboration & outreach activities have included presentations and discussions at OHECC, the Ohio Banner Users Group, OTCTC, and the National InCommon event. Upcoming activities include the kick-off of the EGCC technology POC with Fischer Identity on 5/22 and a presentation at Ohio Association of Registrars & Admissions Officers annual meeting 10/31. OARnet also has a plan for Federating Ohio Shared Services including the current VCL Pilot (adding federated auth for virtual desktop access) and the upcoming OARnet Portal (adding federated auth for portal/stats/ticket access)
- b. Nature and status of current program membership drive OARnet is actively soliciting institutions for formal membership in the IAM Ohio Federation. Membership fee levels have been identified by the BOR-CIO Council Finance Subcommittee based on precedent by the IUC. Membership directly supports the IAMOhio federation program. At the time of the meeting 8 institutions had pledged program support. Our target is 35-40 institutions so the group needs to continue soliciting interested members.
- c. Identification of champions at institutions
 OARnet is working with CIO's to engage with leaders from outside the IT organization to help drive and define the business needs for federation.

3. Overview of Gartner services & potential role specific to IAM program

Kevin Kampman, Gartner Research Director for Identity Management and Privacy, gave an overview of the type of research and services Gartner provides in this area and led a discussion of potential approaches to program management and building the federation. He recommended driving federation around specific use cases, and creation of a reference architecture for identity management and federation.

Identity management projects are often complex, so OARnet has partnered with Gartner to extend Burton IT1 (Gartner for technical professionals) licensing to institutions that formally support the IAMOhio program in order to assist them in IDM program design and execution.

4. Program planning and goal setting

a. Formal structure of this group (Charter statement, roles)

It was agreed that the group does not need formal assignment of roles (e.g. chair, vice-chair) under the assumption that Mark Beadles will act as facilitator for the group as part of his program management charter. Bill Schmoekel will work with Mark to define a charter for the program.

b. Program goals

The group identified four business drivers for federation in Ohio Higher Ed:

- Integrating Research at State and Federal level
- Enabling Shared Services like OhioLINK, OARnet, OSC, and the SSID
- Improving Provisioning for automation and efficiency
- Enhancing the Classroom and Online Teaching
- c. Immediate next steps

The group recommended that we execute the following items in conjunction with each committed IAMOhio member institution:

 On-campus interviews to document repeatable best practices information such as current IDM practices, federation practices, tools, etc. Related to this is the idea to create a pool of funds from which to support consultation among the participants. One existing best practice comes from OSU's work with the CIC on "Active Directory for InCommon Silver" which goes step-by-step through configuring AD for higher levels of identity assurance.

- Identify a campus FIDM Champion(s) from outside IT as partner and advocate. This should be an organizational leader who understands and can act as sponsor for the business drivers for federation. Examples include Registrars, Provosts, heads of Research, heads of academic departments.
- Design Reference Architecture for Federation, consisting of three levels. Idea is to create re-usable templates and standardize and consolidate efforts. Gartner has tools and research available to help in these areas:
 - 1. Service Catalog of applications
 - Including best identity practices for developers
 - Reusability is key
 - 2. Federation scheme
 - InCommon to be the underlying model
 - Standards for vendors (e.g. standard contract/RFP language)
 - 3. Campus Identity Management architecture

Finally, it is critical that we continue to actively solicit encourage member organizations to formally support the IAM Ohio program and contribute to the above defined activities. We will checkpoint progress on recruiting new program members.

5. Set future meetings

The group consensus was that we should hold monthly meetings for the time being.

ADJOURNED 1:00PM 10 May 2012